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## Your Best Job Interview Coach Since 2011

### **Eligibility Worker interview questions**

1. Why do you want to work as an Eligibility Worker?
2. What do you know about our organization and the financial assistance we provide?
3. How do you imagine a typical day in a job of an Eligibility Worker?
4. You decide that a client isn't eligible for the aid. They call you and say bad words, that you ruined their life or something similar. How will you react?
5. You will work with all kinds of people here. How do you plan to make sure that everyone understands the application process, and knows how to proceed?
6. How do you feel about traveling to meet clients at home (or in the street), and being confronted with their daily reality?
7. What do you expect from your colleagues, social workers who will supervise you in this job?
8. How do you handle rejection? How do you plan to deal with setbacks you'll experience in this work?
9. Do you have any experience working with clients with mental or physical disabilities?
10. What motivates you the most in the work of an eligibility worker?
11. Tell us about a time when you faced ethical dilemma in work.
12. With whom would you discuss confidential information about your clients?
13. Do you have any questions?

**Source & answers to the questions:** <https://interviewpenguin.com/eligibility-worker-interview/>