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Patient Access Representative Interview Questions

1. Why do you want to work as a Patient Access Representative?
2. Can you tell us something more about your previous working experience?
3. This is a repetitive administrative position, and one can lose motivation easily. What will you do to stay motivated?
4. How do you ensure you make no mistakes in your work?
5. A patient is stressed and can't follow the basic instructions you give them. What will you do?
6. You will spend a lot of time working in front of a computer screen. This can be very demanding on the eyes and also on your mind. How do you plan to deal with such strain?
7. Three people are waiting in front of your desk. A teenager, seemingly disoriented and injured, appears in the hall. What will you do?
8. One of the patients complains loudly about waiting too long for your attention. How will you react?
9. Do you have any experience with filling insurance forms?
10. In your opinion, what is the toughest aspect of this job?
11. Why did you leave your last job?
12. How do you feel about working on weekends, or in the evenings?
13. What are your salary expectations?
14. Do you have any questions, or do you want to add something after everything we discussed in this interview?

Source & answers: <https://interviewpenguin.com/patient-access-representative-interview/>