



InterviewPenguin.com

Your Best Job Interview Coach Since 2011

### Claims Adjuster Interview Questions

1. Can you please tell us something about yourself?
2. Why do you want to work as a claims adjuster?
3. How do you imagine a typical day in this job?
4. Work of a claims adjuster is quite stressful. How do you plan to handle the stress?
5. A hostile client is unhappy about your assessment. What will you do?
6. How do you feel about working on Sunday, or inspecting a site of an accident in the middle of the night?
7. How would you ensure you wouldn't miss any important information in your appraisal of a damage of a property?
8. What do you know about our insurance company? Why did you apply with us, and not with someone else?
9. What are your weaknesses?
10. Describe a time when you struggled to communicate something to one of your clients (claimants). How did you eventually manage to get your message over?
11. Where do you see yourself in five years time? (How long do you want to have this job?)
12. Do you have any experience with examining police reports and videos from surveillance cameras?
13. What do you consider the toughest aspect of this job?
14. How would you describe your communication skills?
15. Describe creative approaches to inspecting a complicated case (for example building in a remote location).

Source & answers: <https://interviewpenguin.com/claims-adjuster-interview-questions/>