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Case Manager Interview Questions – Prepare for the big day

1. Why do you want to work as a Case Manager?
2. How do you imagine a typical day in work?
3. Why do you want to work with our target group (seniors, children, disabled, prisoners, recovering addicts, immigrants, hospital patients etc)?
4. How would you build trust with your clients?
5. Describe a time when you struggled to communicate something to someone (your client, member of a care team). How did you manage to get your message over?
6. How do you work with your clients to evaluate the care they received from other professionals (in a hospital, from a psychiatrist, etc)?
7. What do you consider the toughest aspect of this job?
8. Describe a conflict you had with one of your clients/patients.
9. What do you want to accomplish as a Case Manager in our institution?
10. Describe a time when you had to deal with an angry or upset client.
11. Describe a time when you struggled with motivation in job. How did you overcome the crisis?
12. Describe a time when you demonstrated cultural sensitivity.
13. How do you feel about making home visits?
14. How would you get closer to the target group?
15. Why should we hire you?
16.

Great answers to all 25 questions: <https://interviewpenguin.com/case-manager-interview-guide-book/>