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Most Common Interview Questions for Travel Agent Job Applicants

- Why do you want this job?
- Tell us something about your experience in this field.
- Do you prefer to get a fixed monthly salary, or be paid on a commission basis?
- How do you imagine a typical day in work?
- In your opinion, what matters the most in this business? Price, product, or communication?
- How would you deal with an angry client?
- What motivates you the most in this job?
- Imagine that in a span of one week, three clients called you, asking for a certain destination/holiday package we did not have in our portfolio. Would you do anything about it?
- What ticket reservation/hotel booking portals you have experience with? Which one do you consider the best one, and why?
- Would you mind working on Saturdays?
- What do you consider your greatest weakness?
- Describe a situation when you went above and beyond with your service (for the customer, for the colleague).
- Give me an example of a time when you had to explain something fairly complex to a frustrated client. How did you handle this situation?
- Why should we hire you, and not one of the other applicants?

Source and answers to the questions: <https://interviewpenguin.com/travel-agent-interview/>